

Freezer

User manual



**Gefrierschrank
Bedienungsanleitung**

**Congélateur
Manuel d'utilisation**

**Diepvriezer
Gebruiksaanwijzing**

FS 127320

FS 129920

FN 121400

EN | DE | FR | NL |

beko

Please read this user manual first!

Dear Customer,

We hope that your product, which has been produced in modern plants and checked under the most meticulous quality control procedures, will provide you an effective service.

Therefore, read this entire user manual carefully before using the product and keep it as a reference. If you handover the product to someone else, give the user manual as well.

The user manual will help you use the product in a fast and safe way.

- Read the manual before installing and operating the product.
- Make sure you read the safety instructions.
- Keep the manual in an easily accessible place as you may need it later.
- Read the other documents given with the product.

Remember that this user manual is also applicable for several other models. Differences between models will be identified in the manual.

Explanation of symbols

Throughout this user manual the following symbols are used:

 Important information or useful tips.

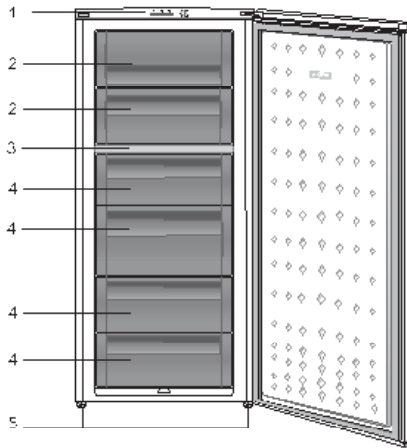
 Warning against dangerous conditions for life and property.

 Warning against electric voltage.

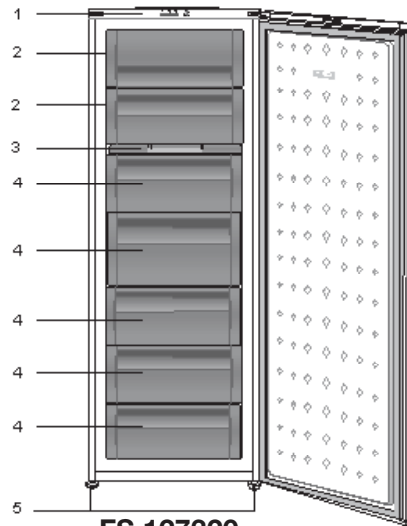
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1 Your freezer



FN 121400



**FS 127320
FS 129920**

1. Control Panel
2. Flap (Fast-Freeze compartment)
3. Ice cube tray & Ice bank
4. Drawers
5. Adjustable front feet

i Figures that take place in this instruction manual are schematic and may not correspond exactly with your product. If the subject parts are not included in the product you have purchased, then it is valid for other models.

2 Important Safety Warnings

Please review the following information. Failure to observe this information may cause injuries or material damage. Otherwise, all warranty and reliability commitments will become invalid.

The service life of your product is 10 years. During this period, original spare parts will be available to operate the product properly.

Intended use

- This product is intended to be used indoors and in closed areas such as homes;
- in closed working environments such as stores and offices;
- in closed accommodation areas such as farm houses, hotels, pensions.
- It should not be used outdoors.

General safety

- When you want to dispose/scrap the product, we recommend you to consult the authorized service in order to learn the required information and authorized bodies.
- Consult your authorized service for all your questions and problems related to the cooler/freezer. Do not intervene or let someone intervene to the cooler/freezer without notifying the authorised services.
- For products with a freezer compartment; Do not eat cone ice cream and ice cubes immediately after you take them out of the freezer compartment! (This may cause frostbite in your mouth.)
- For products with a freezer compartment; Do not put bottled and canned liquid

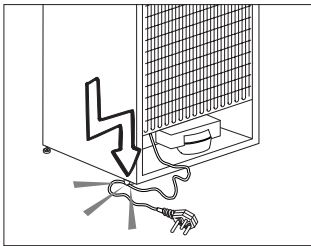
beverages in the freezer compartment. Otherwise, these may burst.

- Do not touch frozen food by hand; they may stick to your hand.
- Unplug your cooler/freezer before cleaning or defrosting.
- Vapor and vaporized cleaning materials should never be used in cleaning and defrosting processes of your cooler/freezer. In such cases, the vapor may get in contact with the electrical parts and cause short circuit or electric shock.
- Never use the parts on your cooler/freezer such as the door as a means of support or step.
- Do not use electrical devices inside the cooler/freezer.
- Do not damage the parts, where the refrigerant is circulating, with drilling or cutting tools. The refrigerant that might blow out when the gas channels of the evaporator, pipe extensions or surface coatings are punctured causes skin irritations and eye injuries.
- Do not cover or block the ventilation holes on your cooler/freezer with any material.
- Electrical devices must be repaired by only authorised persons. Repairs performed by incompetent persons create a risk for the user.
- In case of any failure or during a maintenance or repair work, disconnect your cooler/freezer's mains supply by either turning off the relevant fuse or unplugging your appliance.
- Do not pull by the cable when pulling off the plug.
- Place the beverage with higher proofs tightly closed and vertically.
- Never store spray cans containing flammable

and explosive substances in the cooler/freezer.

- Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- This product is not intended to be used by persons with physical, sensory or mental disorders or unlearned or inexperienced people (including children) unless they are attended by a person who will be responsible for their safety or who will instruct them accordingly for use of the product
- Do not operate a damaged cooler/freezer. Consult with the service agent if you have any concerns.
- Electrical safety of your cooler/freezer shall be guaranteed only if the earth system in your house complies with standards.
- Exposing the product to rain, snow, sun and wind is dangerous with respect to electrical safety.
- Contact authorized service when there is a power cable damage to avoid danger.
- Never plug the cooler/freezer into the wall outlet during installation. Otherwise, risk of death or serious injury may arise.
- This cooler/freezer is intended for only storing food items. It must not be used for any other purpose.
- Label of technical specifications is located on the left wall inside the cooler/freezer.
- Never connect your cooler/freezer to electricity-saving systems; they may damage the cooler/freezer.
- If there is a blue light on the cooler/freezer, do not look at the blue light with optical tools.

- For manually controlled cooler/freezers, wait for at least 5 minutes to start the cooler/freezer after power failure.
- This operation manual should be handed in to the new owner of the product when it is given to others.
- Avoid causing damage on power cable when transporting the cooler/freezer. Bending cable may cause fire. Never place heavy objects on power cable.
- Do not touch the plug with wet hands when plugging the product.

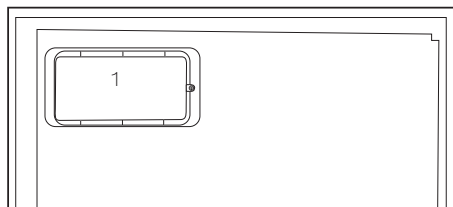
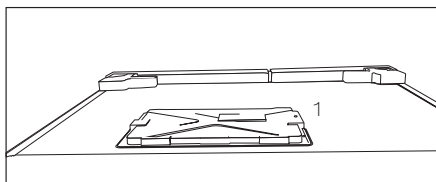


- Do not plug the cooler/freezer if the wall outlet is loose.
- Water should not be sprayed on inner or outer parts of the product for safety purposes.
- Do not spray substances containing inflammable gases such as propane gas near the cooler/freezer to avoid fire and explosion risk.
- Never place containers filled with water on top of the cooler/freezer; in the event of spillages, this may cause electric shock or fire.
- Do not overload the cooler/freezer with food. If overloaded, the food items may fall down and hurt you and damage cooler/freezer when you open the door.
- Never place objects on top of the cooler/freezer; otherwise, these objects may fall down when you open or close the cooler/freezer's door.
- As they require a precise storage temperature, vaccines, heat-sensitive medicine and scientific materials and etc.

should not be kept in the cooler/freezer.

- If not to be used for a long time, cooler/freezer should be unplugged. A possible problem in power cable may cause fire.
- The plug's tip should be cleaned regularly with a dry cloth; otherwise, it may cause fire.
- Cooler/freezer may move if adjustable legs are not properly secured on the floor. Properly securing adjustable legs on the floor can prevent the cooler/freezer to move.
- When carrying the cooler/freezer, do not hold it from door handle. Otherwise, it may be snapped.
- When you have to place your product next to another cooler/freezer or freezer, the distance between devices should be at least 8cm. Otherwise, adjacent side walls may be humidified.

- The product shall never be used while the compartment which is located at the top or back of your product and in which electronic boards are available (electronic board box cover) (1) is open.



For products with a water dispenser;

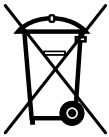
Pressure of water mains should be minimum 1 bar. Pressure of water mains should be maximum 8 bars.

- Use only potable water.

Child safety

- If the door has a lock, the key should be kept away from reach of children.
- Children must be supervised to prevent them from tampering with the product.

Compliance with WEEE Directive and Disposing of the Waste Product:



This product complies with EU WEEE Directive (2012/19/EU). This product bears a classification symbol for waste electrical and electronic equipment (WEEE).

This product has been manufactured with high quality parts and materials which can be reused and are suitable for recycling. Therefore, do not dispose the product with normal domestic waste at the end of its service life. Take it to a collection point for the recycling of electrical and electronic equipment. Please consult your local authorities to learn the nearest collection point. Help protect the environment and natural resources by recycling used products. For children's safety, cut the power cable and break the locking mechanism of the door, if any, so that it will be non-functional before disposing of the product.

Package information

Packaging materials of the product are manufactured from recyclable materials in accordance with our National Environment Regulations. Do not dispose of the packaging materials together with the domestic or other wastes. Take them to the packaging material collection points designated by the local authorities.

Do not forget...

Any recycled substance is an indispensable matter for nature and our national asset wealth.

If you want to contribute to the re-evaluation of the packaging materials, you can consult to your environmentalist organizations or the municipalities where you are located.

HC warning

If your product's cooling system contains R600a:

This gas is flammable. Therefore, pay attention to not damaging the cooling system and piping during usage and transportation. In the event of damage, keep your product away from potential fire sources that can cause the product catch a fire and ventilate the room in which the unit is placed.

Ignore this warning if your product's cooling system contains R134a.

Type of gas used in the product is stated in the type label which is on the left wall inside the refrigerator.

Never throw the product in fire for disposal.

Things to be done for energy saving

- Do not leave the doors of your refrigerator open for a long time.
 - Do not put hot food or drinks in your refrigerator.
 - Do not overload your refrigerator so that the air circulation inside of it is not prevented.
 - Do not install your refrigerator under direct sunlight or near heat emitting appliances such as ovens, dishwashers or radiators. Keep your refrigerator at least 30cm away from heat emitting sources and at least 5cm from electrical ovens.
 - Pay attention to keep your food in closed containers.
- For products with a freezer compartment; You can store maximum amount of food items in the freezer when you remove the shelf or drawer of the freezer. Energy consumption value stated for your refrigerator has been determined by removing freezer shelf or drawer and under maximum load. There is no harm to use a shelf or drawer according to the shapes and size of food to be frozen.
 - Thawing frozen food in fridge compartment will both provide energy saving and preserve the food quality.

3 Installation

⚠ In case the information which are given in the user manual are not taken into account, manufacturer will not assume any liability for this.

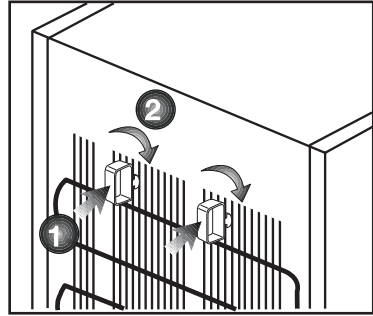
Points to be paid attention to when the relocation of the cooler/freezer

1. Your cooler/freezer should be unplugged. Before transportation of your cooler/freezer, it should be emptied and cleaned.
2. Before it is re-packaged, shelves, accessories, crisper, etc. inside your cooler/freezer should be fixed with adhesive tape and secured against impacts. Package should be bound with a thick tape or sound ropes and the transportation rules on the package should be strictly observed.
3. Original packaging and foam materials should be kept for future transportations or moving.

Before you start the cooler/freezer,

Check the following before you start to use your cooler/freezer:

1. Attach 2 plastic wedges as illustrated below. Plastic wedges are intended to keep the distance which will ensure the air circulation between your cooler/freezer and the wall. (The picture is drawn up as a representation and it is not identical with your product.)
2. Clean the interior of the cooler/freezer as recommended in the "Maintenance and cleaning" section.



3. Connect the plug of the cooler/freezer to the wall socket. When the fridge door is opened, fridge internal lamp will turn on.
4. When the compressor starts to operate, a sound will be heard. The liquid and gases sealed within the refrigeration system may also give rise to noise, even if the compressor is not running and this is quite normal.
5. Front edges of the cooler/freezer may feel warm. This is normal. These areas are designed to be warm to avoid condensation.

Electrical connection

Connect your product to a grounded socket which is being protected by a fuse with the appropriate capacity. Important:

The connection must be in compliance with national regulations.

- The power plug must be easily accessible after installation.
- Electrical safety of your cooler/freezer shall be guaranteed only if the earth system in your house complies with standards.

- The voltage stated on the label located at left inner side of your product should be equal to your network voltage.
- **Extension cables and multi plugs must not be used for connection.**

⚠ A damaged power cable must be replaced by a qualified electrician.

⚠ Product must not be operated before it is repaired! There is the risk of electric shock!

Disposing of the packaging

The packing materials may be dangerous for children. Keep the packing materials out of the reach of children or dispose of them by classifying them in accordance with the waste instructions stated by your local authorities. Do not throw away with regular house waste, throw away on packaging pick up spots designated by the local authorities.

The packing of your cooler/freezer is produced from recyclable materials.

Disposing of your old cooler/freezer

Dispose of your old cooler/freezer without giving any harm to the environment.

- You may consult your authorized dealer or waste collection center of your municipality about the disposal of your cooler/freezer.

Before disposing of your cooler/freezer, cut out the electric plug and, if there are any locks on the door, make them inoperable in order to protect children against any danger.

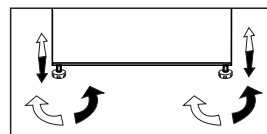
Placing and Installation

⚠ If the entrance door of the room where the cooler/freezer will be installed is not wide enough for the cooler/freezer to pass through, then call the authorized service to have them remove the doors of your cooler/freezer and pass it sideways through the door.

1. Install your cooler/freezer to a place that allows ease of use.
2. Keep your cooler/freezer away from heat sources, humid places and direct sunlight.
3. There must be appropriate air ventilation around your cooler/freezer in order to achieve an efficient operation. If the cooler/freezer is to be placed in a recess in the wall, there must be at least 5 cm distance with the ceiling and at least 5 cm with the wall. Do not place your product on the materials such as rug or carpet.
4. Place your cooler/freezer on an even floor surface to prevent jolts.

Adjusting the legs

If your cooler/freezer is unbalanced; You can balance your cooler/freezer by turning its front legs as illustrated in the figure. The corner where the leg exists is lowered when you turn in the direction of black arrow and raised when you turn in the opposite direction. Taking help from someone to slightly lift the cooler/freezer will facilitate this process.

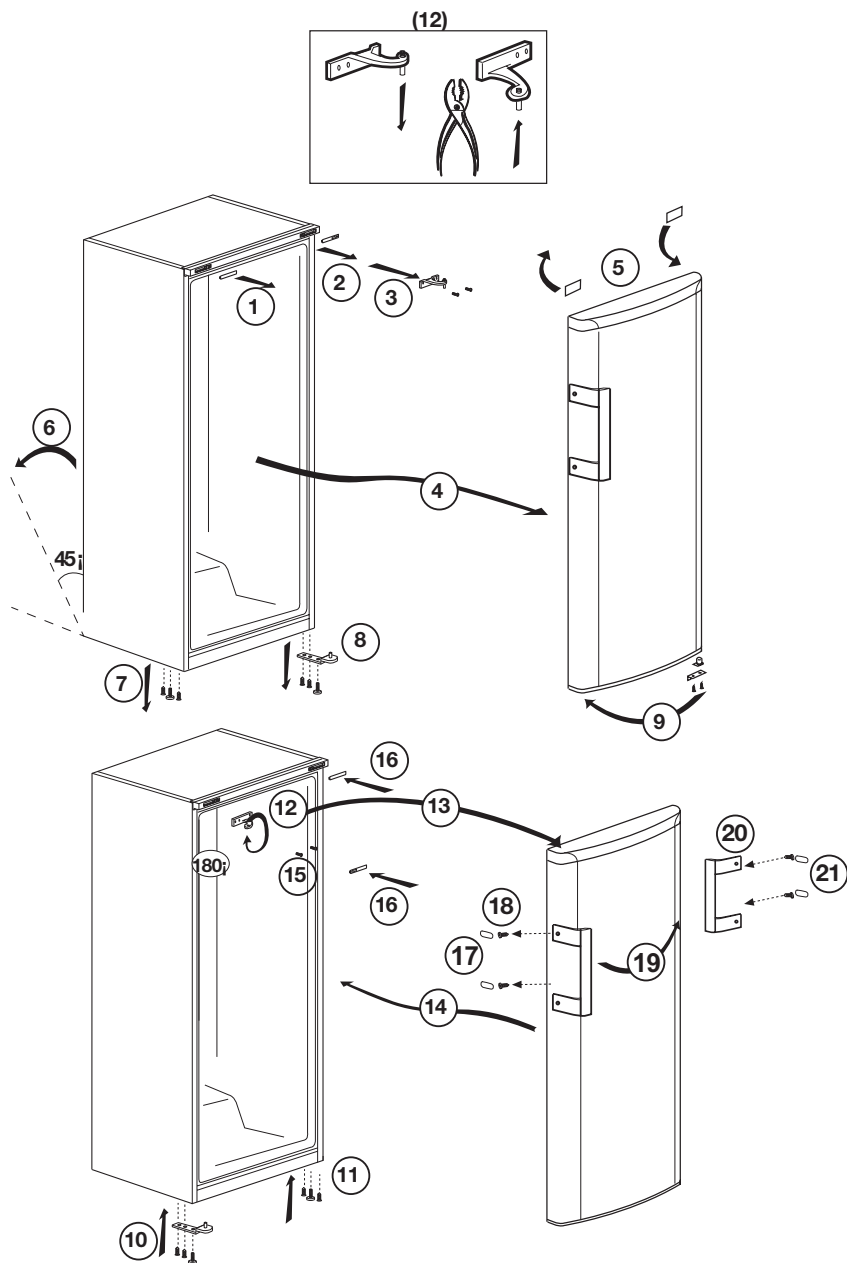


4 Preparation

- Your cooler/freezer should be installed at least 30 cm away from heat sources such as hobs, ovens, central heater and stoves and at least 5 cm away from electrical ovens and should not be located under direct sunlight.
- Please make sure that the interior of your cooler/freezer is cleaned thoroughly.
- If two coolers are to be installed side by side, there should be at least 2 cm distance between them.
- When you operate your cooler/freezer for the first time, please observe the following instructions during the initial six hours.
- Its door should not be opened frequently.
- It must be operated empty without placing any food in it.
- Do not unplug your cooler/freezer. If a power failure occurs out of your control, please see the warnings in the "Recommended solutions for the problems" section.
- The baskets/drawers that are provided with the chill compartment must always be in use for low energy consumption and for better storage conditions.
- Food contact with the temperature sensor in the freezer compartment may increase energy consumption of the appliance. Thus any contact with the sensor(s) must be avoided.
- This product has been designed to function at ambient temperatures up to 43 °C (90 SDgrF). Even if the ambient temperature falls to -15 °C, frozen food in the freezer does not thaw thanks to its Advanced Electronic Temperature Control System. For the first installation, the product should NOT be placed under low ambient temperatures. This is because the freezer cannot go down to standard operation temperature. When reaching continuous operation, the product can be moved to another place. Thus, later you can place your product in the garage or an unheated room without the concern of causing frozen food to get rotten. However, it is likely that above mentioned low temperatures may cause the freezing of the food in the fridge compartment; thus, please consume the food items in the fridge in a controlled way as needed. When ambient temperature goes back to normal, you may change button setting according to your need.
- If the ambient temperature is below 0°C, the food in fridge compartment will freeze. Therefore, we recommend not using the fridge compartment in such low ambient temperatures. You may continue to use the freezer compartment as usual.
- In some models, the instrument panel automatically turns off 5 minutes after the door has closed. It will be reactivated when the door has opened or pressed on any key.
- Due to temperature change as a result of opening/closing the product door during operation, condensation on the door/body shelves and the glass containers is normal.

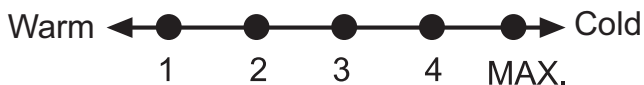
Reversing the doors

Proceed in numerical order .



5 Using your cooler/freezer

Setting the operating temperature



The operating temperature is regulated by the temperature control.

1 = Lowest cooling setting (Warmest setting)

MAX. = Highest cooling setting (Coldest setting)

Please choose the setting according to the desired temperature.

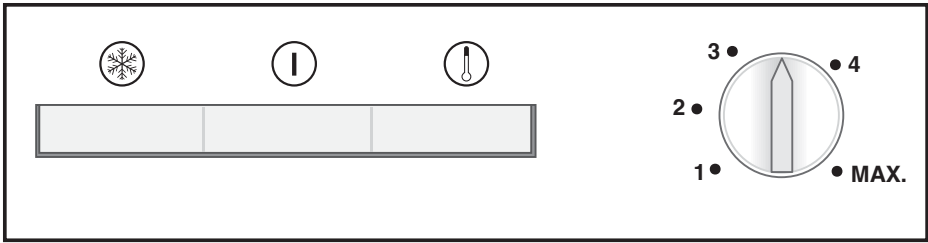
The interior temperature also depends on ambient temperature, the frequency with which the door is opened and the amount of foods kept inside.

Frequently opening the door causes the interior temperature to rise.

For this reason, it is recommended to close the door again as soon as possible after use.

The normal storage temperature of your appliance should be -18°C (0°F). Lower temperatures can be obtained by adjusting the thermostat knob towards Position MAX.

We recommend checking the temperature with a thermometer to ensure that the storage compartments are kept to the desired temperature. Remember to take the reading immediately since the thermometer temperature will rise very rapidly after you remove it from the freezer.



Indicator lights

There are three coloured indicator lights located inside the appliance which show the operating mode of the freezer.

Amber Indicator

Illuminates when the thermostat knob is turned to MAX. position and stays on until the fast freeze operation is deactivated manually.

Fast-freeze operation is for freezing fresh food.

Green Indicator

Illuminates when the appliance is connected to the mains and will glow as long as there is electricity present. The green indicator does not give any indication of the temperature inside the freezer.

Red Indicator High Temperature Alarm

After the appliance is turned on for the first time the alarm is not active for 12 hours (The red LED indicator is switched off).

After this period of time the red LED indicator is switched on in the following situations:

- If the appliance is overloaded with fresh food
- If the door is left open by mistake.

In these situations the red LED indicator will continue to be switched on until the appliance reaches the preset temperature. If the red LED indicator is still switched on then wait for 24 hours before calling service.

Thermostat knob

The thermostat knob is located on the indicator light frame.

Important:

When you press the fast-freeze switch or adjust the set temperature, there may be a short delay before the compressor starts to operate. This is normal and not a compressor fault.

Freezing

Freezing food

You can use the appliance for freezing fresh food as well as for storing pre-frozen food.

Please refer to the recommendations given on the packaging of your food.

- **Attention**

Do not freeze fizzy drinks, as the bottle may burst when the liquid in it is frozen.

Be careful with frozen products such as coloured ice-cubes.

Do not exceed the freezing capacity of your appliance in 24 hours. See the rating label.

In order to maintain the quality of the food, the freezing must be effected as rapidly as possible.

Thus, the freezing capacity will not be exceeded, and the temperature inside the freezer will not rise.

- **Attention**

Keep the already deep-frozen food always separated with freshly placed food.

When deep-freezing hot food, the cooling compressor will work until the food is completely frozen. This can temporarily cause excessive cooling of the refrigeration compartment.

If you find the freezer door difficult to open just after you have closed it, don't worry. This is due to the pressure difference which will equalize and allow the door to open normally after a few minutes.

You will hear a vacuum sound just after closing the door. This is quite normal.

Fast freeze

If large amounts of fresh food are going to be frozen, adjust the control knob to max. 24 hours before putting the fresh food in the fast freeze compartment.

It is strongly recommended to keep the knob at MAX. position at least 24 hours to freeze maximum amount of fresh food declared as freezing capacity. Take special care not to mix frozen food and fresh food.

Remember to turn the thermostat knob back to its previous position once food has frozen.

Defrosting of the appliance

Excessive build-up of ice will affect the freezing performance of your appliance.

It is therefore recommended that you defrost your appliance at least twice a year, or whenever the ice build-up exceeds 7 mm.

Defrost your appliance when there is only little or no food in it.

Take out the deep-frozen food from the drawers. Wrap the deep-frozen food in several layers of paper, or a blanket, and keep it in a cold place.

Unplug the appliance or switch off the circuit breaker to start the defrosting process.

Take out the accessories (like shelf, drawer etc.) from the appliance and use a suitable container to collect the thawing water.

Use a sponge or a soft cloth to remove thawing water if necessary.

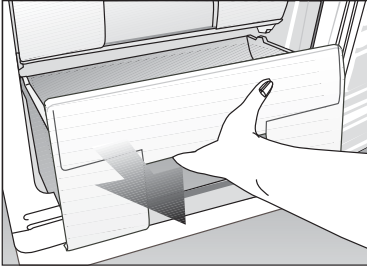
Keep the door open during defrosting.

For quicker defrosting, place containers with warm water inside the appliance.

Never use electrical devices, defrosting sprays or pointed or sharp-edged objects such as knives or forks to remove the ice.

After the defrosting is done, clean the inside (see the section 'Cleaning and care').

Reconnect the appliance to the mains. Place the frozen food into the drawers and slide the drawers into the freezer.



6 Maintenance and cleaning

- ⚠ Never use gasoline, benzene or similar substances for cleaning purposes.
- ⚠ We recommend that you unplug the appliance before cleaning.
- ⚠ Never use any sharp abrasive instrument, soap, household cleaner, detergent and wax polish for cleaning.
- ℹ Use lukewarm water to clean the cabinet of your cooler/freezer and wipe it dry.
- ℹ Use a damp cloth wrung out in a solution of one teaspoon of bicarbonate of soda to one pint of water to clean the interior and wipe it dry.
- ⚠ Make sure that no water enters the lamp housing and other electrical items.
- ⚠ If your cooler/freezer is not going to be used for a long period of time, unplug the power cable, remove all food, clean it and leave the door ajar.
- ℹ Check door seals regularly to ensure they are clean and free from food particles.
- ⚠ To remove door racks, remove all the contents and then simply push the door rack upwards from the base.

- ⚠ Never use cleaning agents or water that contain chlorine to clean the outer surfaces and chromium coated parts of the product. Chlorine causes corrosion on such metal surfaces.
- ⚠ Do not use sharp, abrasive tools, soap, household cleaning agents, detergents, kerosene, fuel oil, varnish etc. to prevent removal and deformation of the prints on the plastic part. Use lukewarm water and a soft cloth for cleaning and then wipe it dry.

Protection of plastic surfaces

- ℹ Do not put the liquid oils or oil-cooked meals in your cooler/freezer in unsealed containers as they damage the plastic surfaces of your cooler/freezer. In case of spilling or smearing oil on the plastic surfaces, clean and rinse the relevant part of the surface at once with warm water.

7 Troubleshooting

Please review this list before calling the service. It will save your time and money. This list includes frequent complaints that are not arising from defective workmanship or material usage. Some of the features described here may not exist in your product.

The cooler/freezer does not operate.

- The plug is not inserted into the socket correctly. >>> Insert the plug into the socket securely.
- The fuse of the socket which your cooler/freezer is connected to or the main fuse have blown out. >>> Check the fuse.

Condensation on the side wall of the fridge compartment (MULTIZONE, COOL CONTROL and FLEXI ZONE).

- Door has been opened frequently. >>> Do not open and close the door of cooler/freezer frequently.
- Ambient is very humid. >>> Do not install your cooler/freezer into highly humid places.
- Food containing liquid is stored in open containers. >>> Do not store food with liquid content in open containers.
- Door of the cooler/freezer is left ajar. >>> Close the door of the cooler/freezer.
- Thermostat is set to a very cold level. >>> Set the thermostat to a suitable level.

Compressor is not running

- Protective thermic of the compressor will blow out during sudden power failures or plug-out plug-ins as the refrigerant pressure in the cooling system of the cooler/freezer has not been balanced yet. The cooler/freezer will start running approximately after 6 minutes. Please call the service if the cooler/freezer does not startup at the end of this period.
- The fridge is in defrost cycle. >>> This is normal for a full-automatically defrosting cooler/freezer. Defrosting cycle occurs periodically.
- The cooler/freezer is not plugged into the socket. >>> Make sure that the plug is fit into the socket.
- Temperature settings are not made correctly. >>> Select the suitable temperature value.
- There is a power outage. >>> Cooler/freezer returns to normal operation when the power restores.

The operation noise increases when the cooler/freezer is running.

- The operating performance of the cooler/freezer may change due to the changes in the ambient temperature. It is normal and not a fault.

The cooler/freezer is running frequently or for a long time.

- New product may be wider than the previous one. Larger cooler/freezers operate for a longer period of time.
- The room temperature may be high. >>> It is normal that the product operates for longer periods in hot ambient.
- The cooler/freezer might be plugged in recently or might be loaded with food. >>> When the cooler/freezer is plugged in or loaded with food recently, it will take longer for it to attain the set temperature. This is normal.
- Large amounts of hot food might be put in the cooler/freezer recently. >>> Do not put hot food into the cooler/freezer.
- Doors might be opened frequently or left ajar for a long time. >>> The warm air that has entered into the cooler/freezer causes the cooler/freezer to run for longer periods. Do not open the doors frequently.
- Freezer or fridge compartment door might be left ajar. >>> Check if the doors are closed completely.
- The cooler/freezer is adjusted to a very low temperature. >>> Adjust the cooler/freezer temperature to a warmer degree and wait until the temperature is achieved.
- Door seal of the fridge or freezer may be soiled, worn out, broken or not properly seated. >>> Clean or replace the seal. Damaged/broken seal causes the cooler/freezer to run for a longer period of time in order to maintain the current temperature.

Freezer temperature is very low while the fridge temperature is sufficient.

- The freezer temperature is adjusted to a very low value. >>> Adjust the freezer temperature to a warmer degree and check.

Fridge temperature is very low while the freezer temperature is sufficient.

- The fridge temperature is adjusted to a very low value. >>> Adjust the fridge temperature to a warmer degree and check.

Food kept in the fridge compartment drawers is frozen.

- The fridge temperature is adjusted to a very high value. >>> Adjust the fridge temperature to a lower value and check.

Temperature in the fridge or freezer is very high.

- The fridge temperature is adjusted to a very high value. >>>Fridge compartment temperature setting has an effect on the temperature of the freezer. Change the temperatures of the fridge or freezer and wait until the relevant compartments attain a sufficient temperature.
- Doors are opened frequently or left ajar for a long time. >>>Do not open the doors frequently.
- Door is ajar. >>>Close the door completely.
- The cooler/freezer is plugged in or loaded with food recently. >>>This is normal. When the cooler/freezer is plugged in or loaded with food recently, it will take longer for it to attain the set temperature.
- Large amounts of hot food might be put in the cooler/freezer recently. >>>Do not put hot food into the cooler/freezer.

Vibrations or noise.

- The floor is not level or stable. >>> If the cooler/freezer rocks when moved slowly, balance it by adjusting its feet. Also make sure that the floor is strong enough to carry the cooler/freezer, and level.
- The items put onto the cooler/freezer may cause noise. >>>Remove the items on top of the cooler/freezer.

There are noises coming from the cooler/freezer like liquid flowing, spraying, etc.

- Liquid and gas flows occur in accordance with the operating principles of your cooler/freezer. It is normal and not a fault.

Whistle comes from the cooler/freezer.

- Fans are used in order to cool the cooler/freezer. It is normal and not a fault.

Condensation on the inner walls of cooler/freezer.

- Hot and humid weather increases icing and condensation. It is normal and not a fault.
- Doors are opened frequently or left ajar for a long time. >>>Do not open the doors frequently. Close them if they are open.
- Door is ajar. >>>Close the door completely.

Humidity occurs on the outside of the cooler/freezer or between the doors.

- There might be humidity in the air; this is quite normal in humid weather. When the humidity is less, condensation will disappear.

Bad odour inside the cooler/freezer.

- No regular cleaning is performed. >>> Clean the inside of the cooler/freezer regularly with a sponge, lukewarm water or carbonate dissolved in water.
- Some containers or package materials may cause the smell. >>> Use a different container or different brand packaging material.
- Food is put into the cooler/freezer in uncovered containers. >>> Keep the food in closed containers. Microorganisms spreading out from uncovered containers can cause unpleasant odours.
- Remove the foods that have expired best before dates and spoiled from the cooler/freezer.

The door is not closing.

- Food packages are preventing the door from closing. >>> Replace the packages that are obstructing the door.
- The cooler/freezer is not completely even on the floor. >>> Adjust the feet to balance the cooler/freezer.
- The floor is not level or strong. >>> Make sure that the floor is level and capable to carry the cooler/freezer.

Crispers are stuck.

- The food is touching the ceiling of the drawer. >>> Rearrange food in the drawer.